

## SURGE-TRAP® SPD PRODUCT WARRANTY

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### Surge-Trap Pluggable & Type 1 SPD Product Warranty

Ferraz Shawmut warrants Surge-Trap Pluggable and Type 1 SPD systems, plugs and bases for a period of 2 years from the date of delivery to the purchaser to be free from defects in both workmanship and materials. Ferraz Shawmut assumes no risk or liability for results of the use of the products purchased from it, including but without limiting the generality of the foregoing: (1) The use in combination with any electrical or electronic components, circuits, systems, assemblies or any other materials or substances; (2) Unsuitability of any product for use in any circuit or assembly. Purchaser's rights under the warranty shall consist solely of requiring Ferraz Shawmut to repair, or at Ferraz Shawmut's sole discretion, replace, free of charge, F.O.B. factory, and defective items received at said factory within said term determined by Ferraz Shawmut to be defective. The giving of or failure to give any advice or recommendations by Ferraz Shawmut shall not constitute any warranty by or impose any liability upon Ferraz Shawmut. The foregoing constitutes the sole and exclusive remedy of the purchaser and the exclusive liability of Ferraz Shawmut AND IS IN LIEU OF ANY AND ALL OTHER WARRANTIES EXPRESSED, IMPLIED OR STATUTORY AS TO THE MERCHANTABILITY, FITNESS FOR PURPOSE SOLD, DESCRIPTION, QUALITY, PRODUCTIVENESS OR ANY OTHER MATTER. In no event shall Ferraz Shawmut be liable for special or consequential damages or for delay in performance of the warranty. This warranty does not apply if the product has been misused, abused, altered, tampered with, or used in applications other than specified on the nameplate. At the end of the warranty period, Ferraz Shawmut shall be under no further warranty obligation expressed or implied. The product covered by this warranty certificate can only be repaired or replaced by the factory.

End user must contact local Ferraz Shawmut for warranty and material return policy. A RETURN MATERIAL AUTHORIZATION NUMBER (RMA) must be obtained by the end user for the defective product. Customer Service can be contacted during regular business hours at addresses listed below. Repair or replacement will be returned to collect. If Ferraz Shawmut finds the return to be a manufacturer's defect, the product will be returned prepaid.

United States  
Ph- 978-462-6662  
Fax – 978-462-0182

Canada  
Ph- 416-252-9371  
Fax- 416-252-6572

Europe  
Ph- +33 (0) 472 226611  
Fax - +33 (0) 472 226713

Asia  
Ph- 86-21-3350-5129  
Fax - 86-21-3350-5107

\* Does not include Surge-Trap Modular SPD systems.



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